## **Creative Problem Solving**

Do you sometimes struggle finding new and better ways to do things?' Natural creative talent is useful, but you can also develop your creativity. Through training and practice you can become the person that people turn to when problems need to be solved.

Finding innovative solutions requires the ability to sort through relevant facts and put them together in ways that work. After this workshop you will feel equipped and charged to find creative solutions to complex problems. Decision making will be easier.

#### **Designed** for

This program is aimed at teams and individuals who want to tackle problems in more creative ways and who want to generate different and better solutions.

#### **Outcomes**

In this course you will learn how to:

- use a structured method to approach problems
- distinguish root causes from symptoms
- use a set of tools and techniques to analyse issues
- think creatively
- use the top ten rules of good decision making
- solve problems smartly, creatively and effectively.

### Tailored group training - in-house or through virtual workshops

Ask us how we will tailor this program to your organisation or team.

Benefits are that we tailor the:

- *Content* to suit your organisation's needs.
- Delivery to reflect your procedures, values, examples and terminology, which encourages participants to apply their new skills in their roles.
- Duration to suit the availability of your team members and your budget.

Tailoring is mostly for free and always economical as costs are based on a per day delivery and not per participant.

#### Request a quote

Please call 1300 655 098 to ask us how we can tailor a program to your needs.

# Virtual Workshops

We deliver programs in interactive, live online workshops, accessible from a device anywhere.

#### Highly impactful learning

- Replicating face-to-face workshop experiences through conferencing technology.
- Using extra features for engagement: polls, quizzes, chat, electronic whiteboard.
- Learning in multiple shorter bursts allowing practice between sessions.

#### Benefits of virtual workshops

- Attend the training from the comfort of home or personal workstation.
- No travel time or expenses.
- Multiple short sessions less impact on work.

#### Simple access

- You need: a device with camera and a quiet place.
- No software needed.
- Click on a link to gain access.
- Works on any personal device and most corporate systems.

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Alternatively, email us at info@icml.com.au.

