

# Essential Leadership Skills

Do you have subject matter experts who have recently been promoted? They now have to deal with the people issues – gaining cooperation, motivating, maintaining performance standards and planning. There is a different set of skills required; all of which can be learnt.

This leadership and management course builds the skills they need to become an influential and respected leader. They will discover how to create and inspire powerful teams - even when the team works remotely.

## **Audience**

This management course is aimed at new or soon to be appointed team leaders, supervisors and managers who have never attended leadership training before.

## **Outcomes**

In a typical program participants learn how to:

- Set clear goals, prioritise and work smartly
- Shape and flex their leadership style
- Lead a virtual team
- Delegate effectively
- Build trust
- Manage performance in their team
- Give feedback that motivates
- Coach people
- Build a motivated and collaborating team.

## **Tailored group training - in-house or through virtual workshops**

Ask us how we will tailor this program to your organisation or team.

Benefits are that we tailor the:

- *Content* to suit your organisation's needs.
- *Delivery* to reflect your procedures, values, examples and terminology, which encourages participants to apply their new skills in their roles.
- *Duration* to suit the availability of your team members and your budget.

## **Request a quote**

Please call 1300 655 098 to ask us how we can tailor a program to your needs.

Alternatively, email us at [info@icml.com.au](mailto:info@icml.com.au) or start a 'chat' on our website [icml.com.au/](http://icml.com.au/).

# Virtual Workshops

We deliver programs in interactive, live online workshops, accessible from a device anywhere.

## Highly impactful learning

- Replicating face-to-face workshop experiences through conferencing technology.
- Using extra features for engagement: polls, quizzes, chat, electronic whiteboard.
- Learning in multiple shorter bursts – allowing practice between sessions.

## Benefits of virtual workshops

- Attend the training from the comfort of home or personal workstation.
- No travel time or expenses.
- Multiple short sessions – less impact on work.

## Simple access

- You need: a device with camera and a quiet place.
- No software needed.
- Click on a link to gain access.
- Works on any personal device and most corporate systems.

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