

# Essential Leadership Skills

Do you have subject matter experts who have recently been promoted? They now deal with the people issues – gaining cooperation, motivating, maintaining performance standards and planning. At the same time there may be emerging and existing people leaders in your organisation who have not had the opportunity to think through their leadership style and learn and practise leadership behaviours according to the latest insights from leadership science.

This course is for those emerging, new and existing leaders and builds the skills to become an effective and respected leader. Participants will discover how to create and inspire powerful teams – also when team members work remotely.

## Audience

This course builds the essential leadership skills for new, soon to be appointed or existing team leaders, supervisors and managers and those wanting to update their leadership skills.

## Outcomes

Learn how to:

- Set clear leadership goals, prioritise and work smartly
- Shape and flex their leadership style
- Delegate effectively and monitor performance
- Build trust and psychological safety in the team
- Manage performance of team members
- Give feedback that motivates and conduct difficult conversations
- Coach people to achieve top performance
- Build a motivated and collaborating team.

## Tailored group training - in-house or virtual

Ask us how we will tailor this program to your organisation or team.

Benefits are that we tailor the:

- *Content* to suit your organisation's needs.
- *Delivery* to reflect your procedures, values, examples and terminology, which encourages participants to apply their new skills in their roles.
- *Duration* to suit the availability of your team members and your budget.

## Request a quote

Please call 1300 655 098 to ask us how we can tailor a program to your needs.

Alternatively, email us at [info@icml.com.au](mailto:info@icml.com.au) or start a 'chat' on our website [icml.com.au/](http://icml.com.au/).