ICML
INSTITUTE FOR COMMUNICATION MANAGEMENT AND LEADERSHIP



TRAIN THE TRAINER

Train the Trainer – Advanced Facilitation Skills

Sharpen advanced facilitation techniques to manage challenging groups and complex content.

WHO IT'S FOR

Experienced trainers who want to handle tough groups and complex content.

DURATION

1 day, or tailored to your needs

FORMAT

On-site: we come to you, virtual or hybrid.

PARTICIPANTS WILL DEVELOP THE SKILLS TO

- Create a positive learning atmosphere from the first minute
- Use advanced facilitation strategies to guide complex discussions
- Handle dominant, resistant and silent participants with confidence
- Use storytelling to make complex content memorable
- Present powerful sessions without relying on PowerPoint
- Respond to difficult questions without losing the room

ABOUT THIS PROGRAM

Experienced trainers know the content. The harder part is the room: a participant who dominates, a group that has gone quiet, a question nobody planned for, or material that is dense and difficult to land. Our advanced facilitation skills training for trainers builds the techniques that keep sessions on track in those moments. Participants practise advanced strategies, interventions and storytelling, and leave with a wider toolkit shaped around the groups and content your organisation trains.

Tailored to your organisation

We build in your training standards, the content your trainers deliver and the language your people use, so the learning fits how your organisation works.

> "Loved Mechelle's presentation and facilitating style – this course was excellent!"
>
> Hub Australia – Ryan

Talk to us about this program

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Enquire online