ICML
INSTITUTE FOR COMMUNICATION MANAGEMENT AND LEADERSHIP



MANAGEMENT AND LEADERSHIP

Powerful Leadership Communication

Help managers keep their teams informed, aligned and on board, day to day.

WHO IT'S FOR

Managers and team leaders responsible for how their team communicates.

DURATION

1 day, or tailored to your needs

FORMAT

On-site: we come to you, virtual or hybrid.

PARTICIPANTS WILL DEVELOP THE SKILLS TO

- Explain direction and the reasons behind decisions clearly
- Cascade messages from above consistently and in context
- Communicate upward so senior leaders hear about issues early
- Run team meetings that are short, focused and lead to action
- Hold regular one-to-ones that keep people on track and supported
- Keep a hybrid team informed and aligned, wherever people work

ABOUT THIS PROGRAM

A decision comes down from above and the team hears three versions of it. Our leadership communication training gives managers practical habits for the communicating that only they can do. They learn to explain the why behind decisions, pass on messages from above consistently, keep senior people informed before small issues grow, and run team meetings and one-to-ones that people value. Hybrid team members hear the same thing at the same time as everyone else, and the whole team stays aligned on what matters.

Tailored to your organisation

We build in your internal channels, meeting rhythms, current announcements and the language your people use, so managers practise with messages they actually have to deliver.

> "Loved Mechelle's presentation and facilitating style – this course was excellent!"
>
> Hub Australia – Ryan

Talk to us about this program

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Enquire online