ICML
INSTITUTE FOR COMMUNICATION MANAGEMENT AND LEADERSHIP



MANAGEMENT AND LEADERSHIP

Essential Leadership Skills

Practical leadership training to help managers run a fair, accountable and high-performing team.

WHO IT'S FOR

Groups of managers who already lead a team and want to run it more fairly, consistently and effectively.

DURATION

1 day, or tailored to your needs

FORMAT

On-site: we come to you, virtual or hybrid.

PARTICIPANTS WILL DEVELOP THE SKILLS TO

- Share work fairly and transparently, balancing capacity, priorities and development
- Set clear expectations and hold people accountable, in the office and in hybrid teams
- Address underperformance early, constructively and consistently
- Lead the team through change, including new tools and ways of working
- Build an inclusive team where everyday behaviour reflects respect and fairness
- Give feedback, coach and handle difficult conversations while keeping trust intact

ABOUT THIS PROGRAM

A year or two into the role, most managers have the basics covered. The harder work is running the team itself, deciding who carries what, keeping standards consistent when people work in different places, bringing the team along as AI changes how work gets done, and making sure everyone is treated fairly and can contribute. Our leadership training for managers gives your managers practical tools for these situations, shaped around what is happening in your organisation.

Tailored to your organisation

We build in your leadership framework, values and policies, including your hybrid work and AI policies, and the language your people use, so the learning fits how your organisation works.

> "Loved Mechelle's presentation and facilitating style – this course was excellent!

Hub Australia – Ryan

Talk to us about this program

1300 655 098 · info@icml.com.au

Enquire online