ICML
INSTITUTE FOR COMMUNICATION MANAGEMENT AND LEADERSHIP



MANAGEMENT AND LEADERSHIP

New Manager Leadership Skills

Build the confidence and skills new managers need to lead people well from day one.

WHO IT'S FOR

Designed for groups of new and newly promoted managers in the early stages of their leadership journey in your organisation.

DURATION

1 day, or tailored to your needs

FORMAT

On-site: we come to you, virtual or hybrid.

PARTICIPANTS WILL DEVELOP THE SKILLS TO

- Communicate with confidence and lead people effectively
- Build trust, psychological safety and stronger team relationships
- Motivate, engage and develop team members to perform at their best
- Delegate effectively while maintaining accountability and performance
- Deliver feedback, coaching and difficult conversations with confidence
- Create a collaborative, high-performing team culture

Tailored to your organisation

We can incorporate your leadership framework, values, competencies, strategy and organisational language to ensure the learning is practical and relevant.

ABOUT THIS PROGRAM

Most organisations promote people into leadership because of their technical expertise, not their people skills. The result is a wave of new managers navigating challenges – delegating, motivating a team, having a hard conversation – for the first time, often without any formal preparation. This program closes that gap, giving new managers practical skills in managing performance, building trust and handling difficult conversations, so they can lead with confidence rather than guesswork from day one.

> Loved Mechelle's presentation and facilitating style – this course was excellent!
>
> Hub Australia – Ryan

Talk to us about this program

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Enquire online